



TIEVA offers a comprehensive managed endpoint service designed to provide your business with enhanced security, seamless operations, and proactive management of your endpoint devices, including laptops, desktops and mobile devices. Our service entails a holistic approach to endpoint management, incorporating efficient monitoring, regular software updates, and responsive support to ensure the smooth functioning of your business.

Why do you need it?

Our Managed endpoint services provide a range of benefits to your organisation, including:

More Effective Use of IT Staff Hours - By outsourcing routine IT tasks to TIEVA, your IT staff can focus on more strategic projects that add value to your organisation.

Centralised management - TIEVA efficiently manages all your devices across multiple locations from a single central console, streamlining your IT management and reducing costs.

Regular Updates and Patch Management - We take care of regular updates and patching for operating systems and software, minimising vulnerabilities and enhancing the overall security and performance of your systems.

24/7 Monitoring and Support - With round-the-clock monitoring available, our team ensures the continuous health and performance of your endpoints, promptly addressing any issues or potential disruptions to maintain the seamless operation of your business.

Increased Security - TIEVA offers a range of security services, including threat detection and response, vulnerability assessments, and security audits, to further protect your organisation from cyber threats.

TIEVA Service Desk - Customer satisfaction is paramount in all we do. Our dedicated, UK-based service desk is manned by a highly skilled, ITIL-trained support team available during your contracted hours, providing multi-level support covering 1st and 2nd line support.

Getting Started - In today's fast-paced business environment, entrusting TIEVA to manage your endpoints ensures that your digital infrastructure is secure, efficient, and responsive to your evolving needs. Trust us to keep your business running smoothly, allowing you to focus on what you do best.

Getting started with Managed Endpoint is easy; simply contact your account manager or reach out to us via our website here - tieva.co.uk/contact.

About TIEVA

TIEVA is one of the UK's leading providers of business technology services. We exist to simplify IT for our customers and create more powerful ways to work.