

End User Compute & Lifecycle Management



Seamless, Secure, and Scalable Device Management for the Modern Workforce

In today's digital-first and hybrid world, businesses need efficient, scalable, and secure solutions to manage their employees' devices. Our **End User Compute & Lifecycle Management** service ensures that your workforce has the right devices, fully provisioned, and ready to go – without burdening your internal IT teams.

We handle everything - so you don't have to.

TIEVA provides an end-to-end solution that ensures every employee gets the right device, fully provisioned, supported, and securely retired at end-of-life.

1. Planning & Procurement

Streamline device selection and sourcing.

- Pre-approved device catalogue by role
- Self-service or manager-approved requests
- Fast, efficient procurement and delivery

2. Deployment & Provisioning

Ready-to-use devices from the moment they arrive.

- Preloaded with apps, security, and policies
- Zero-touch setup for remote/on-site users
- Plug-and-play deployment with logistics handled

3. Active Management & Support

Keep your workforce productive with proactive support.

- Fast break/fix replacements (next-business-day, subject to SLAs)
- Full incident resolution and repairs
- Continuous monitoring, patching, and OS upgrades
- Security compliance maintained throughout

4. Refresh & Upgrades

Maximise asset value and ensure performance.

- Fleet reviews to assess device health and risks
- Plan hardware upgrades or model refreshes
- Repurpose devices for secondary users
- Audit stock and adjust supply levels

5. Retirement & Disposal

Secure and sustainable device retirement.

- Assess end-of-life readiness
- Certified data wiping (DOD/NIST standards)
- Environmentally responsible recycling
- Deregister and decommission from IT systems





End User Compute & Lifecycle Management

Eliminate the Need for Onsite IT Engineers

Devices are shipped fully configured, with remote support options.

Improve Employee Productivity

New joiners and existing employees get working devices faster, with less downtime.

Reduce IT Overheads

Free up IT teams from routine tasks to focus on strategic projects.

Enhance Security & Compliance

Ensure every device is up to date, secure, and managed to corporate standards.

Meet Sustainability Goals

Reduce e-waste with responsible device reuse, refurbishment, and disposal.

Why TIEVA?

- **Comprehensive device lifecycle management**
From procurement to retirement.
- **Scalable service for hybrid and remote teams**
No matter where employees work.
- **Proactive support and fast issue resolution**
Reducing downtime and IT workload.
- **Sustainability-focused approach**
Helping businesses meet environmental targets.

Let's Talk – Get Started Today!

Find out how TIEVA's End User Compute & Device Lifecycle Management can streamline IT operations, improve efficiency, and reduce costs.

Request a Consultation Today!
visit <https://www.tieva.co.uk/contact>