Seamless, Secure, and Scalable Device Management for the Modern Workforce

In today's digital-first and hybrid world, businesses need efficient, scalable, and secure solutions to manage their employees' devices. **Our End User Compute & Lifecycle Management** service ensures that your workforce has the right devices, fully provisioned, and ready to go – without burdening your internal IT teams.

We handle everything - so you don't have to.

TIEVA provides an end-to-end solution that ensures every employee gets the right device, fully provisioned, supported, and securely retired at end-of-life.

1. Planning & Procurement

- Standardised device catalogue tailored to employee roles and needs.
- Employee-driven or manager-approved device requests.
- Procurement of approved devices and accessories with seamless logistics.

2. Deployment & Provisioning

- Pre-configured devices with required applications, security settings, and company policies.
- Zero-touch deployment with plug-and-play capabilities for remote and on-site employees.
- Procurement of approved devices and accessories with seamless logistics.

3. Active Support & Maintenance

- Swift resolution of device issues with break/fix next-business-day replacement (subject to SLAs).
- Full incident management, including collection and repair of faulty devices.
- Managed endpoint service ensuring continuous monitoring, security compliance, and performance optimisation.
- Automated OS upgrades, security patching, and updates (e.g., Windows 10 to Windows 11 migrations).

4. Offboarding & Asset Recovery

- Secure collection and refurbishment of devices for reallocation.
- Data wiping and compliance with security standards.
- Environmentally responsible device disposal and recycling.

5. End-of-life Management

- Lifecycle tracking for proactive refresh planning.
- Sustainable IT practices with eco-friendly recycling options.
- Secure decommissioning to protect corporate data.

01 Planning & Procurement
02 Deployment & Provisioning
03 Active Support & Maintenance
04 Offboarding & Asset Recovery
05 End-of-life Management

Eliminate the Need for Onsite IT Engineers

Devices are shipped fully configured, with remote support options.

Improve Employee Productivity

New joiners and existing employees get working devices faster, with less downtime.

Reduce IT Overheads

Free up IT teams from routine tasks to focus on strategic projects.

Enhance Security & Compliance

Ensure every device is up to date, secure, and managed to corporate standards.

Meet Sustainability Goals

Reduce e-waste with responsible device reuse, refurbishment, and disposal.

Why TIEVA?

- **Comprehensive device lifecycle management**
  From procurement to retirement.

- **Scalable service for hybrid and remote teams**
  No matter where employees work.

- **Proactive support and fast issue resolution**
  Reducing downtime and IT workload.

- **Sustainability-focused approach**
  Helping businesses meet environmental targets.

Let's Talk – Get Started Today!

Find out how TIEVA's End User Compute & Device Lifecycle Management can streamline IT operations, improve efficiency, and reduce costs.

**Request a Consultation Today!
visit** https://www.tieva.co.uk/contact