



Warranty backed disaster recovery services you can depend on.

What happens when the worst happens?

Unplanned downtime causes business chaos. You immediately think it would be caused by a cyberattack, but this isn't always the case. Natural disasters and power outages are also severe threats to an organization, but don't panic because there is a solution.

With an effective disaster recovery strategy and solution in place, organizations become resilient, and can quickly and efficiently resume operations with minimal downtime, data and cost loss.

At TIEVA we are adding that extra layer of protection for your business; Disaster Recovery as a Service (DRaaS) with cyber resilience warranty.

About TIEVA's DRaaS +

TIEVA's comprehensive DRaaS solution is powered by Zerto (a Hewlett Packard Enterprise company) to provide you with a powerful but simple way to ensure no data loss or downtime after any disruption, whether natural disaster, ransomware attack, or human error.

Based on continuous data protection (CDP) with always-on replication, and unique journaling technology, TIEVA DRaaS + enables organizations to recover from any disruption with the lowest recovery point objectives (RPOs) and fastest recovery time objectives (RTOs) in the industry, dramatically limiting data loss, cost and downtime.

What does DRaaS with a cyber resilience warranty mean for your business?

To further enhance your business resilience and provide additional peace of mind, TIEVA DRaaS + is uniquely backed by a service warranty, that pays out based on annualised contract revenue* should the worst happen and you're hit with a failed Disaster Recovery plan.

Whether a cyberattack or any other man made or natural disaster hits, you could receive up to a full year's worth of service fees if your Disaster Recovery plan fails to bring you back up online within your agreed timeframe.

This service is a standard feature with TIEVA DRaaS + Cyber Resilience Warranty, meaning you will not be required to go through any additional application process. We will manage everything on your behalf to ensure a streamlined and hassle free experience.

* Depending on maximum limit.

want to know more?

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TIEVA DRaaS + ensures enterprise-class protection of your environment no matter the size, with capabilities that include:

- **Always-on Replication**

Creating thousands of recovery points to deliver the tightest RTOs and RPOs.

- **Journal-based Recovery**

Every change made is automatically written into a journal in seconds, so you can point to a time right before an incident.

- **Ransomware Recovery in minutes, at scale**

Allows you to resume in minutes to a point-in time just seconds before an attack.

- **Application-centric Recovery**

Protect multi-VM applications as one cohesive unit for simple, consistent recovery.

- **Confident recovery with immutable data copies**

Immutable data copies are untouchable by ransomware meaning hackers can't encrypt or delete your data. So you can recover your data confidentially should the worst happens and you suffer a cyberattack.

- **Built-in Orchestration & Automation**

Reduce time, resources, and cost of performing failovers, failback, and testing.

Where can TIEVA DRaaS + be used?

TIEVA DraaS can be used for any virtual server, providing either VMware's vCentre or Hyper-V's SCVMM is in place.

Why TIEVA DRaaS +?

By continuously replicating changes to TIEVA's managed private-cloud environment, you gain complete peace of mind and the confidence that you can respond rapidly in a man-made or natural catastrophe.

- We won't charge you for invoking your Disaster Recovery – it's all part of the TIEVA DRaaS + solution.
- Any protected Virtual Machines can be run in the TIEVA cloud for up to 1 month with no additional costs, allowing time for the primary systems to be resolved.
- Customers have access to the full TIEVA engineering base for troubleshooting or managed restorations.
- Access to 24/7/365 support through TIEVA's ITIL structured service desk (this solution can also be used on a self-service basis if preferred).
- TIEVA provides DRaaS on a fixed cost structure, regardless of the data ingress/egress from data replications.
- TIEVA provides provides a 3-day configurable data protection window.
- TIEVA DraaS + is backed by a service warranty, that pays out based on annualised contract revenue* should the worse happen and you're hit with a failed Disaster Recovery plan.

About TIEVA

TIEVA is a leading provider of Managed IT Services and specialises in integrating state-of-the-art technologies to offer businesses comprehensive, straightforward solutions, that are aligned to strategic outcomes.

Our portfolio of flexible, cloud-delivered IT services combine security, networking, and data protection to help organisations simplify management and achieve greater levels of cyber resilience.

To learn more about DRaaS, contact one of our cloud experts today - [visit https://www.tieva.co.uk/contact](https://www.tieva.co.uk/contact)

* Depending on maximum limit.

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